



CHD Satisfaction Survey (Young Adults)

CHD is asking for your valuable input. We are constantly striving to meet the needs of the individuals we serve. This survey will take you about 3 minutes. We value and thank you for your time and participation.

1. Which CHD program or location is serving you?

2. I didn't have to wait long to get help from CHD.

| | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Comments:

3. All CHD employees treat me in a kind and nonjudgmental way.

| | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Strongly agree | Agree | Neutral | Disagree | Strongly disagree |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Comments:

4. All CHD employees listen to me and understand my needs.

Strongly agree

Agree

Neutral

Disagree

Strongly disagree

Comments:

5. I participated in developing my plan for getting help.

Strongly agree

Agree

Neutral

Disagree

Strongly disagree

Comments:

6. I feel comfortable raising questions or concerns to CHD employees.

Strongly agree

Agree

Neutral

Disagree

Strongly disagree

Comments:

7. The place where I receive CHD services is clean, comfortable and welcoming.

Strongly agree

Agree

Neutral

Disagree

Strongly disagree

Comments:

8. It's easy for me to contact a CHD staff member for help.

Strongly agree

Agree

Neutral

Disagree

Strongly disagree

Comments:

9. CHD is respectful of my racial, ethnic and cultural background, sexual orientation, gender identity and religious beliefs.

Strongly agree

Agree

Neutral

Disagree

Strongly disagree

Comments:

10. I would recommend CHD services to others.

Strongly agree

Agree

Neutral

Disagree

Strongly disagree

Comments:

11. CHD has helped me.

Strongly agree

Agree

Neutral

Disagree

Strongly disagree

Comments:

12. What else would you like to share about your experience with CHD?

